

## **Hewie answers questions from the Chat box from the Tuesday Oct 11 Senior Planet session on Chromebooks.**

11:36:22 From Kathleen Steed, NYC to Everyone:

Hewie is with Tech for Senior, which has lots of information, mostly on android items. It also has single classes on Chrome Books. <https://www.techforsenior.com>

11:38:47 From Kathleen Steed, NYC to Everyone:

Tech for Senior is great.

**Hewie: Thank you, Kathleen.**

11:43:57 From Loyal to Everyone:

I haven't been able to use Zoom on my Chromebook until lately. What was going on?... there's now a special Zoom click log-on just for Chromebook users to log on Zoom.

**Hewie: The Zoom app recently changed. The older version, which you installed from the Google Play Store no longer works and should be removed. The version to use is Zoom for Chrome – PWA from Google Play.**

**If you want to continue to use Zoom on your Chromebook, you'll have to use the new Zoom for Chrome PWA. This is an updated version of the original app with a similar UI and works on Chrome OS. Read more at <https://www.makeuseof.com/zoom-shutting-down-chromebook-app/>**

11:44:23 From Adrienne to Everyone:

This is great but my iMac comes on in seconds and so does my ipad. My iphone lasts more than 6 hours

**Hewie: If you are happy with your iMac and you decide to purchase a new computer, by all means stay with the Apple product. If your budget no longer has room for an iMac, then you might consider a Chromebook.**

11:57:22 From Loyal to Everyone:

So, it's pretty much useless unless you are online with WiFi??

**Hewie: That is true to a point. However, the Internet is needed for most uses on a Chromebook. But think about how often you use your computer without being connected. If you do not need the Internet for much of your computer work, a Chromebook would not work for you.**

12:10:54 From Linda Jackson to Everyone:

I'd like to know more about using MS Windows Word on my Chromebook. My online Proofreading course needs me to be able to make annotations in Microsoft word with track changes, in Google docs, and in PDF with the help of an app.

**Hewie: How to use Microsoft Office on a Chromebook is explained by my Tech for Senior & Learning Chromebooks Co-Host, Ron Brown, in a YouTube video at <https://www.youtube.com/watch?v=Qh4WgPCcUKo>**

12:17:13 From Adrienne to Everyone:  
Does chrome book work with safari (apple)

**Hewie: the answer to using Safari on a Chromebook is mostly , No. However, there are some work-arounds, but they are not recommended.**

12:17:30 From Edna Ordonez to Everyone:  
Can I have the mag.website again.

12:21:41 From Hewie Poplock - Bradenton, FL to Everyone:  
**Auto Update Expirations -**  
<https://support.google.com/chrome/a/answer/6220366>

**PC Mag Best Chromebooks September 2022 -**  
<https://www.pcmag.com/lists/best-chromebooks>

**Register for Learning Chromebooks - <https://bit.ly/learningchromebooks>**

**Tech for Seniors Homepage - <https://www.techforsenior.com/>**

**Hewie's YouTube Channel - <https://www.youtube.com/user/hewiep/>**

**Hewie's email - [hewie@hewie.net](mailto:hewie@hewie.net)**

**Hewie's website - <https://hewie.net>**

12:22:47 From Ronald to Everyone:  
I read somewhere that you may still want to use virus software with Chromebook - ???

**Hewie: You can use an anti-virus program on a Chromebook. You can get many AV apps from the Play Store. I, personally, have never done so in the 4 years that I have been using Chromebooks. The most likely place you get a virus on a Chromebook would be from an infected app that you download from the Play Store.**

12:23:39 From Katie Stephens to Everyone:

A Chromebooks good for Nook or Kindle apps?

**Hewie: There is a Kindle app from Amazon and a Nook app from Barnes & Noble for Chromebooks in the Play Store.**

12:23:51 From Loyal to Everyone:

Yes (per above), how do you know you were hit by something malicious?... does the laptop shutdown or warn you any way?

**Hewie: I don't know how you would realize that you have a virus. If you suspected that you have a virus, you can do a Power Wash to take your Chromebook back to factory fresh. Then sign in to your account and will be ready to go.**

12:24:25 From Ronald to Everyone:

On my CB I do not show a Mic Icon on the lower right? Ho do I get it to show?

**Hewie: How to make sure that you have the latest update of the ChromeOS and how to turn on Dictation is explained by my Tech for Senior & Learning Chromebooks Co-Host, Ron Brown, in a YouTube video at <https://www.youtube.com/watch?v=dNNmE2VACB0&t=28s>**

12:32:54 From Melissa to Everyone:

Senior Planet Tech Hotline: 888-713-3495